Researchbpo.com

CLIENT PROFILE

Our client is one of the leading providers of Business Process Outsourcing (BPO) services, offering a wide range of back office, customer care & support, virtual secretary and accounting outsourcing solutions to clients in Australia and worldwide.
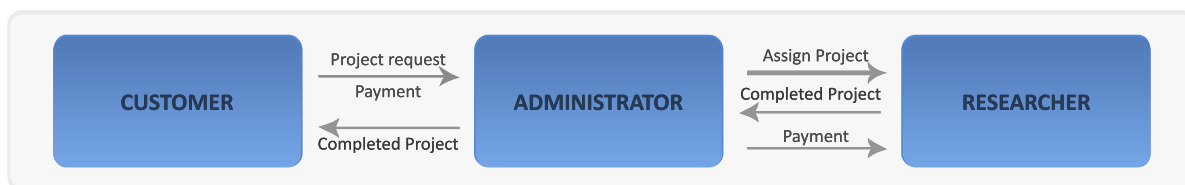
CLIENT REQUIREMENT

To create a website as a b2b market place that will provide research services to customer by linking freelance researchers to the customers. The website is targeted towards people who are in need of assistance in doing research works on specific topic. The type of research could vary from school, college university assignments or business related research works or any other personal explorations done on specific topics.

NTIER SOLUTION

Based on the requirement provided Ntier created the website as explained in the following,

- A customer registers for the service by giving his basic details and posts research requirements. Based upon the project size and due date, the customer will pay the research fee and the customer is ensured the delivery of the project by the due date. The payment will be made using PayPal payment gateway which is integrated with the site.

- A researcher is initially identified by the company. Researcher will do the research work for any research task assigned by the company and the researcher will submit the completed document before the given due date by uploading to the site. The researcher will be paid for the work by the company.

- Administrator is an employee of the company. The admin will be responsible for enrolling the researchers, assigning the projects to them and ensure that the project is submitted to the customers in time. The admin also responsible for reviewing the projects and payments to the researchers.

FLOW DIAGRAM

| CUSTOMER | Project request → / Payment → / ← Completed Project | ADMINISTRATOR | Assign Project → / ← Completed Project / Payment → | RESEARCHER |

TECHNOLOGIES

- Linux CentOS 4.4
- MySQL 5.2.1
- PHP 5.1.1